# **An Integrated Strategic Action Plan for Women's Economic Empowerment**

Reference: PS 8.10.1



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Capacity Building of Joyeeta Foundation Project
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## Report on

## An Integrated Strategic Action Plan for Women's Economic Empowerment

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#### **Final Version**

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Capacity Development of Joyeeta Foundation Project

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## Table of Contents

#### **ACRONYMS**

EXECUTIVE SUMMARY	I
CHAPTER I: INTRODUCTION AND METHODOLOGY	1
1.1. Background	1
1.2. Objective of the Assignment	1
1.3. Methodology	2
CHAPTER II: AN ASSESSMENT OF JOYEETA FOUNDATION	3
2.1. Background	3
2.2. Organizational Outlook of Joyeeta Foundation	3
2.3. Organizational Structure	4
2.4. Vision	4
2.5. Mision	4
2.6. Goal	5
2.7. Strategic Objectives	5
2.8. The Present Core Activities of Joyeeta Foundation	6
2.9. Key Strategies	8
2.10. Integrated Strategic Action Plan Outline	8
CHAPTER III: INTEGRATED ACTION PLAN FOR WOMEN'S EMPOWERMENT	9
CHAPTER IV: CONCLUSION	19
Reference	

#### **ACRONYMS**

4iR Fourth Industrial Revolution

APA Annual Performance Agreement

BDT Bangladesh Taka

BoG Board of Governors

DoA Department of Architecture

DWA Department of Women Affairs

DCI Data Collection Instrument
FGD Focus Group Discussion
GoB Government of Bangladesh

HRM Human Resource Management

HQ Headquarter

ICT Information Communication Technology

IT Information Technology
KII Key Informant's Interview
KPI Key Performance Indicator

MD Managing Director

MoC Ministry of Commerce

MoF Ministry of Finance

MoPA Ministry of Public Administration

MoWCA Ministry of Women and Children Affairs

MoU Memorandum of Understanding
NGO Non-Government Organisation
PWD Persons with Disabilities

SBCC Social Behaviour Change Communication

SOP Standard Operating Procedure

UN United Nations

USD US Dollar

WEIMS Women Entrepreneurs' Information Management System

#### **EXECUTIVE SUMMARY**

#### **Background**

Bangladesh has made great strides toward women's empowerment in its 50 years of journey. Contribution of women in in economic activities is increasing. Still we could not utilize the highest level of their potentials. There is a huge opportunity for women's entrepreneurship development in Bangladesh. The Ministry of Women and Children Affairs (MoWCA) of the Government of Bangladesh (GoB) have been working as the lead ministry for mainstreaming women, and ensuring women empowerment. The Joyeeta Foundation (JF) has been established as a nonprofit organization with its own autonomy to continue providing this support under the MoWCA

An integrated strategic action plan for women empowerment is required to show the path of this journey. This report is the outcome of that endeavour to design and develop such intergrated strategic action plan under the Capacity Building of Joyeeta Foundation (CBJF) project. The core objective of the assignment is to formulate an appropriate Integrated Strategic Action Plan for Women's economic empowerment in Bangladesh. A team, under the directives of the Consultant, closely coordinated with MoWCA, JF, IWEs and WEAs at each stage of the process. The study used the qualitative information collected from the key informants as well as secondary data.

In order to formulation and adoption of an integrated strategic action plan for women's empowerment, the following key strategies to be considered:

- (1) Building capacity of JF as a specialized institution for women's economic empowerment.
- (2) Involving women entrepreneurs living countrywide under the umbrella of JF.
- (3) Enhancing business conducive institutional capacity of IWEs/WEAs.
- (4) Developing skills and business competencies of IWEs/WEAs.
- (5) Building infrastructural facilities and support services like marketing network, supply chain network etc.
- (6) Developing new product and service.
- (7) Using ICT, online facilities, e-business and e-solution at every strategy to build a smart Bangladesh.

The 7-column framework given below is followed for the integrated action plan for women's economic empowerment:

Sl. No.	Baseline	Target	Activities	Means	of	Implementing	Implementing
				verification		period	partners

The Assessment, carried out in cooperation with JF, has identified strategies and activities for improving the functionality of JF and empowerment of women.

In a nutshell, activities to be followed under the integrated strategic action plan are:

Strategies	Activities				
(1) Building capacity of JF as a	1.1 To build Joyeeta tower at Dhaka and shift Head				
specialized institution for women's	office				
economic empowerment.	1.2 To build sub-national/local level offices at 7				
	divisions namely Chattogram, Khulna, Rajshahi,				
	Rangpur, Sylhet, Barisal and Mymensingh				
	1.3 Establish a Research Unit (RU) and recruiting				
	personnel				
	1.4 Financial accountability with different indicators				
	- Financial restructuring				
	-Relation mgt with debtholder				
	1.5 Monitoring & Evaluation (M&E)				
	-Establish M&E unit				
	-Deploy sufficient human resources for M&E				
	-Design strong monitoring & accountability system for				
	JF				
	1.6 HRM of JF				
	-To develop JF recruitment rule				
	-To finalize organizational structure of JF				
(A) X 1 1	-Training and skill development				
(2) Involving women entrepreneurs	2.1 To enlist IWEs/WEAs working in the grassroot level				
living countrywide under the	2.2 To develop a user-friendly integrated database,				
umbrella of JF.	which JF and IWEs/WEAs may use and analyse conveniently.				
	2.3 To engage large number of women entrepreneurs in				
	production activities				
	-Competitive and strategic business policy (PS 8.14) to				
	be included				
	-BBS report 2023 will be implemented for involving				
	IWES/WEAs in business				
	2.4 To engage large number of women entrepreneurs in				
	supply chain activities by including Joyeeta's supply				
	chain network management system (PS 8.17)				
	2.5 To engage large number of women entrepreneurs in				
	marketing activities				

	- Strategies for extending market network and value			
	chain countrywide (PS 8.8) to be included			
	-Market penetration for current product in current			
	market			
	-Market development for current product for new			
	market			
	2.6 To engage large number of women entrepreneurs in			
	sales activities			
	-Involvement of IWEs/WEAs members in JSMC at			
	Joyeeta tower and e-joyeeta platform			
(3) Enhancing business conducive	3.1 To adapt a "Financial Risk Management Strategy" to			
institutional capacity of	assess the risks and reduce the risks through systematic			
IWEs/WEAs.	portfolio management			
	3.2 To develop stock management and inventory of			
	products using IT supports like barcode and integrated			
	Business management system			
	3.3 To enhance publicity and promotion continuously by			
	disseminating required messages in all type of media,			
	boosting post and publish notices through social media			
	and participation at fair under Joyeeta brand name			
(4) Developing skills and business	4.1 Coutrywide district-based business potential			
competencies of IWEs/WEAs.	products & craft mapping			
	4.2 Division/districtwise training need analysis			
	4.3 Business related training			
	4.4 Training on customer service, customer care, point			
	of sales, floor management for staffs and sales girls			
	4.5 Training on different thematic areas			
	4.6 Conducting customized courses for potential			
	Joyeetas			
	4.7 Business incubation			
(5) Building infrastructural facilities and	5.1 Support for marketing network of JF businesss			
support services like marketing	5.2 Support for supply chain network of Joyeetas'			
network, supply chain network etc.	products			
	5.3 Support to participate in nationwide and			
	international fair			

	5.4 Campaigning on Joyeetas' performance, products
	etc.
(6) Developing new product and service.	6.1 Business product to be grouped in Strategic
	Business Unit (SBU)
	6.2 Continuously gather & evaluate ideas for new
	products, product improvements, and services
	6.3 Develop existing product with new design, color
	and quality
	6.4 Develop ICT-based new product
	6.5 New product development for current market by
	RU
	6.6 Product and market diversification for new product
(7) Using ICT, online facilities, e-	7.1 To develop Joyeeta Multi-Business Management
business and e-solution at every	(JMBM) Solution
strategy to build a smart Bangladesh	-Central server application and management portal
	-POS for product production, supply and sales
	-Uddokta website
	-Uddokta Android App
	-Order delivery App
	Uddokta Sell Products online
	-Uddokta location using google map
	-Cloud-based automation system Women
	Entrepreneurs' Information Management System
	(WEIMS)
	-Training on JMBM usage

#### Conclusion

To adapt to the ever-shifting demands of IWEs and WEAs for economic empowerment, the system and the institutional mechanism must constantly evolve. JF's common ground of work should be an area of active cooperation to the IWEs and WEAs. The performance will depend on their formal, dynamic and affirming relationship with other relevant organizations. There will be a lot of infrastructure development to decentralise entrepreneurship-related services. The report suggests to consider the national and global changing goe-political and business environment while finalizing the Integrated Strategic Action Plan for Women's Economic Empowerment.

#### **CHAPTER I:**

## INTRODUCTION AND METHODOLOGY

#### 1.1 Background

Bangladesh has made great strides toward women's empowerment in its 50 years of journey as an independent nation, as seen by the decreases in mortality rates, rises in girls' enrolled in school, and reductions in gender parity. Contribution of women in in economic activities is increasing. Still we could not utilize the highest level of their potentials. There is a huge opportunity for women's entrepreneurship development in Bangladesh. The Ministry of Women and Children Affairs (MoWCA) of the Government of Bangladesh (GoB) have been working as the lead ministry for mainstreaming women, and ensuring women empowerment.

In order to fulfill the aforementioned responsibility, MoWCA has implemented a Women Entrepreneurship Endeavor Programme called Joyeeta. With the goal of gradually creating women-friendly infrastructure and expanding it, Joyeeta was created to promote goods and services of female entrepreneurs across the nation. The Joyeeta Foundation (JF) has been established as a nonprofit organization with its own autonomy to continue providing this support under the Ministry of Women and Children Affairs.

With time, Joyeeta Foundation has started its worked and reached in a stage to be a well-known government *Brand* initiatives for women entrepreneurs. The Honorable Prime Minister has personally patronaged the initiative, and provided the required land and fund to build a separate complex to administer this giant movement. A 12-stored permanent "Joyeeta Tower" in Dhaka is being constructed to provide services as a government's dedicated women entrepreneur development-window. Such initiative is an indication of a new journey of Joyeeta Foundation to reach a countrywide activities. An integrated strategic action plan for women empowerment is required to show the path of this journey. This report is the outcome of that endeavour to design and develop such intergrated strategic action plan under the Capacity Building of Joyeeta Foundation (CBJF) project.

#### 1.2 Objective of the Assignment

#### 1.2.1 Core Objective

The core objective of the assignment is to formulate an appropriate Integrated Strategic Action Plan for Women's economic empowerment in Bangladesh.

#### 1.2.2 Specific Objectives

For adoption of the Integrated Strategic Action Plan, the specific objectives include:

- 1) Involve the organizational team of Joyeeta Foundation
- 2) Highlight the targets and baseline situation
- 3) List the required actions/activities/tasks/interventions
- 4) Set a timeline or implemention period with implementing agencies
- 5) Follow up and measurement process

#### 1.3 Methodology

Presently products of Joyeeta Sale Center (Joyeeta Biponon Kendro) are mostly traditional and old fashioned which are sold mainly in domestic market competing with Aarong and other business entities of similar nature. Training to the women entrepreneurs on entrepreneurship and salesmanship development, cutting & sewing, dying and different trades of block and boutique, embroidery, car driving, child care, nursing etc. and participation in various trade fairs can improve the quality of the Joyeeta products. Women's economic empowerment Specialist shall

A team, under the directives of the Consultant, closely coordinated with MoWCA, JF, IWEs and WEAs at each stage of the process. The assignment scrutinises the organisational policy setting, structure, capacity, performance, and coherence. At initial phase, the assignment relied on secondary data and information sources. In the later phase, the study used the qualitative information collected from the key informants. The study team discussed the relevant issues in focus group discussions with potential women entrepreneurs. The primary data and information collection took place between May and June 2022. It consults the concerned officials at the JF and IWE/WEA involved with JF. The team ensures the inclusion of the voices of the stakeholders involved in every stage of entrepreneurship from production to supply to sell.

At the same time, it examined the current implementation status of the findings and recommendations made in the comprehensive system review. Based on the assessment outcomes, it has prepared the integrated strategic action plan.

The Assessment, in particular, has a couple of limitations. No specific observation tools or techniques have been used in this study to assess the service-providing mechanism of JF for the service recipients. The Assessment did not have the scope to visit a large number of sub-national level to analyze the views of the countrywide grassroot entrepreneurs. However, the assessment team selected and informed persons for KII and FGD in close consultation with the senior management of JF to develop relevant insights.

#### **CHAPTER II:**

### AN ASSESSMENT OF JOYEETA FOUNDATION

#### 2.1 Background

Women's economic empowerment is recognized as the precondition of sustainable development under Sustainable Development Goals 2030 (SDG-2030). The GoB has emphasized on empowerment of women and youth to strengthen social inclusion and support shared prosperity under the Perspective Plan of Bangladesh 2021-2041 (GED, 2020). Therefore, development endeavours, focusing on women's economic empowerment through self-employment and women entrepreneurship is given importance by the government. With the objective of women's economic empowerment, Joyeeta Foundation (JF) was established on 16 December 2011 under the Ministry of Women and Children Affairs (MoWCA). This chapter is written for better understanding of JF before formulating and adopting of an integrated strategic action plan for women's economic empowerment. In particular, it considered on organizational structure, vision, mission, objectives, operation and ongoing projects of JF.

#### 2.2 Organizational outlook of Joyeeta Foundation

Joyeeta Foundation was created in accordance with the Societies Registration Act of 1860 and became a self-governing, nonprofit organization after being registered with the Joint Stock Companies and Firms of Ministry of Commerce. At present, JF is serving as one of the key organisations under MoWCA of the Government of Bangladesh, aiming to create opportunities for business, skill development, loan facilities and other benefits for the women entrepreneurs.

There are four Bodies that oversee Joyeeta Foundation operations, according the Memorandum of Association and Rules & Regulations. Those are: (a) General Council; (b) Board of Governors (BoG); (c) Executive Committee; and (d) Operational setup. The Board of Governors is meant for the policy decision authority of JF. The Board of Governors (BoG) comprising 29 members including a chairperson that has been graced by the Hon'ble Minister, Ministry of Women and Children Affairs. However, a Managing Director (MD) is heading the organization to deal with day to day functions.

A number of officials are now working here on deputation from the government and also from Department of Women Affairs (DWA) along with a work force employed as permanent staff. JF has been designed into 14 sections to run its activities (MoWCA, 2021). These are: (1) Administration; (2) Coordination; (3) Budget & Audit; (4) Financial Management (5) ICT; (6) Planning, Development & Research; (7) MIS; (8) Marketing & Extension; (9) Business Promotion; (10) Craft Section; (11) Fashion Design; (12) Training & HRD; (13) Law & Regulations; and (14) Purchase & Store

Management. There are 23 positions occupied against 33 approved posts. The organizational components may be changed further in the process of approval from the MoWCA. The current sections and HR arrangement will also require reform considering the work load and future expansion of Joyeeta Foundation. An organogram with an expanded HR against projected expansion of the Foundation in near future at Joyeeta Tower, Dhaka and other divisional level activities is an urgent issue in the future plan of JF.

#### 2.3 Organisational Structure

JF is on the process of finalization of its organizational structure considering its needs and future activities. JF will reorganise its posts and positions based on the Eighth Five Year Plan and Vision 2041 specific guidelines to bring about an organisational amelioration. Consequently, the job descriptions of the positions will also change. JF's basic Organisational Structure is illustrated in Figure 1. At present, 23 positions are occupied against 33 approved posts.

Managing Director Deputy Managing Director Director Director Director (WED) (MF) (WEE) **MECB SABI HRMD ICTEG IARM GM RME VCMBS** PIM **BPMN** ED **FARM** 

Figure 1: Basic Organizational Structure of JF

#### 2.4 Vision

Building gender equality-based society through empowering women conomically.

#### 2.5 Mission

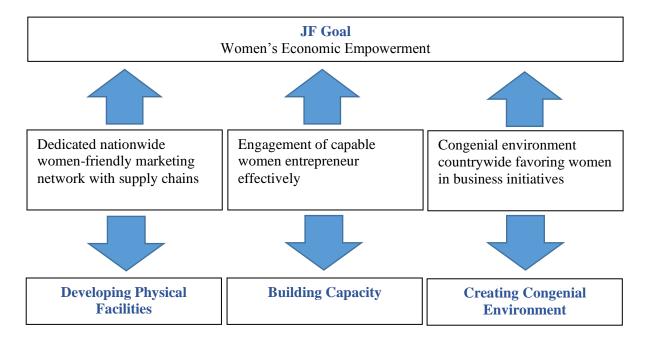
Empowering women economically, following a preferential approach towards women, by the ways of developing-

- A dedicated women-friendly marketing network to be run and managed exclusively by women.
- Dedicate value chains centering on women-friendly marketing networks, from rural to urban,
   from production to marketing, through commercially employing women in different phases of the chain by building their capacity.

#### 2.6 Goal

The ultimate goal of JF as well as this Integrated Strategic Action Plan (ISAP) is women's economic empowerment. Hasan (2022) has shown the pathway (Figure-1) to achieve the goal.

Figure-1: The Pathway of achieving goal



#### 2.7 Strategic Objectives

The strategic objectives are:

- (1) Building capacity of Joyeeta Foundation, as a specialized institution mandated for empowering women economically.
- (2) Enhancing business conducive institutional capacity of grass root level women associations working under the umbrella of Joyeeta Foundation.
- (3) Building infrastructural facilities (Marketing network) along with women's business-friendly congenial atmosphere and ensuring other enabling support services.
- (4) Developing the skills and competencies of women necessitate engagement in diverse business initiatives.
- (5) Innovating new products.

#### 2.8 The Present Core Activities of Joyeeta Foundation

#### 2.8.1 Activities at Head Office of Joyeeta Foundation

Considering the vision, mission, goal and objectives, the Head Office of JF guides all the activities under the organization. The core activities include:

- Enlistment of IWEs and WEAs, entrepreneur-based activities monitoring and engazement in the economic empowerment activities under JF;
- HR management and skill-based training for IWEs, WEAs and officials of JF;
- Organization of revolving capital support fund and providing soft loans to IWEs and WEAs;
- Coordination of activites at Joyeeta Sales and Marketing Centre, Food court, Crafts zone, Cafeteria at National Parliament and other areas:
- Participation in the trade fair and other related activities;
- Product quality and designing;
- ICT based digital support system development;
- Media campaigning and advertisement of the activities under JF;
- Administritative, financial and other functional activities.

#### 2.8.2 Activities at Joyeeta Sales and Marketing Centre (JSMC), Rapa Plaza, Dhanmondi

- Currently selected 180 registered IWEs/WEAs from all over of the country are allotted 139 stalls at JSMC, Rapa Plaza, Dhanmondi, Dhaka for selling their products.
- They run their own business as stand-alone pattern. Quality Control (QC) mechanism is not 100 percent applied.
- The IWEs/WEAs are not producing products following any design support from JF to develop a Joyeeta brand image.
- There is no mechanism to include new entrants.

#### 2.8.3 Activities at Craft Zone, Rapa Plaza, Dhanmondi

A Craft Zone is launched at Rapa Plaza, Dhanmondi where any IWEs/WEAs, who work at home and run business in any place of the country, may display their products and sell under Joyeeta branding. This initiative has accommodated a large number of IWEs/WEAs for displaying their product in a large shopping complex. POS system allowed them to receive the price of the sold products within 5 days of the next month through online banking. This strategy might become popular and be used to JF's other future commercial operations.

#### 2.8.4 Capacity Building of Joyeeta Foundation Project

The timeline of the project is from January 2019 to December 2023 and to be implemented using BDT 2,630 million GoB fund. The CBJF project includes the following core activities:

- To strengthen the JF institutionally, technically and economically in order to support WEAs/IWEs to be able to start their entrepreneurship.
- The institutional capacity development includes preparation of service rule, regulation, business action plan, action plan for sustainability, standard operating procedure (SOP) etc. for different business modalities/operation and business windows, creation of own branding, value chain and partnership approach, fair trade strategy etc. A number of consultants are engaged for the assignments.
- Almost 14,000 women were directly or indirectly involved with the 180 registered WEAs before the starting point of January 2019. Under the project, this number would be increased gradually up to 28,000.
- It has program for human resources management and training for employees/operational staff and also subject-focused and skill-based training for women entrepreneurs.
- As part of infrastructure development, necessary computer labs, training rooms, conference and seminar rooms will be equipped with basic IT facilities.
- The project supports establishing business incubation centre, quality control unit, one-stop service centre, design centre, day care centre etc.
- The project has started to develop on-line and IT based business for women entrepreneurs.

#### 2.8.5 Joyeeta Foundation Tower Building Project

This project stared in April 2018 and is targeted to be completed by 2023. The GoB funded project has about BDT 1,690 million allocation with an objective to bring the JF's business and management under one roof. The core facilities available under the tower building project include:

- Café, Mini Auditorium, Joyeeta Hall at level 11;
- Gymnasium, Swimming Pool, Beauty Parlour, Design Centre at level 10;
- Training Centre, Day-care Centre at level 9;
- Main office of JF at level 8 & 9;
- Seminar hall, Legal Support Centre, Psych-social Support Centre at level 7;
- Food court at level 6;
- Show room for Joyeeta products at level 3, 4, & 5 etc.

#### 2.8.6 Joyeeta Foundation Tower Building at seven Divisions Project

In order to provide multipurpose business opportunity at divisional level, a project is now in the initial planning phase. Land acquisition is done at seven division and building designing is on going.

#### 2.9. Key Strategies

In order to formulation and adoption of an integrated strategic action plan for women's empowerment, the following key strategies to be considered:

- (8) Building capacity of JF as a specialized institution for women's economic empowerment.
- (9) Involving women entrepreneurs living countrywide under the umbrella of JF.
- (10) Enhancing business conducive institutional capacity of IWEs/WEAs.
- (11) Developing skills and business competencies of IWEs/WEAs.
- (12) Building infrastructural facilities and support services like marketing network, supply chain network etc.
- (13) Developing new product and service.
- (14) Using ICT, online facilities, e-business and e-solution at every strategy to build a smart Bangladesh.

#### 2.10. Integrated Strategic Action Plan Outline

Considering the vision, mission, goals, strategic objectives, core activities and challenges of JF, the framework given below is followed for the integrated action plan for women's economic empowerment in Chapter III:

Sl. No.	Baseline	Target	Activities	Means of	Implementing	Implementing
				verification	period	partners

CHAPTER III:

## INTEGRATED ACTION PLAN FOR WOMEN'S ECONOMIC EMPOWERMENT

#### Joyeeta Foundation

#### **Integrated Strategic Action Plan for Women's Economic Empowerment**

Sl.	Baseline	Target	Activities	Means of	Implementing	Implementing
No.				verification	period	partners
1.	Building capacity of JF as a sp	ecialized institution	for women's economic empower	rment.	•	
1.1	JF runs its Head office at a	Joyeeta tower	To build Joyeeta tower and	Opening of	December 2023	- MoWCA
	rented house.	construction by	shift the Head office	Joyeeta Tower		-Joyeeta tower
		2023				project
						-JF
						-DoA
						-PWD
1.2	JF has no office at the sub-	-3 subnational	To build sub-national/local	Opening of sub-	-December 2030	-MoWCA
	national/local level.	office at 3	level offices at 7 divisions	national/local		-Planning
		divisions by 2030	namely Chattogram, Khulna,	level office		Commission
		-7 subnational	Rajshahi, Rangpur, Sylhet,		-December 2035	-MoF
		offices at 7	Barisal anf Mymensingh			-Joyeeta divisional
						tower project
		divisions by 2035				-JF
						-DoA
						-PWD

Sl.	Baseline	Target	Activities	Means of	Implementing	Implementing
No.				verification	period	partners
1.3	There is no research unit for	Research Unit	-Establish a Research Unit (RU)	Budget allocation	June 2030	-MoWCA
	new product development,	under JF	under JF	for RU		-Finance Division
	product market analysis etc.		-Recruiting personnel for RU			-JF
1.4	JF follows government audit	Annual business	Financial accountability with	Annual business	June 2025	-JF
	& 3 <sup>rd</sup> party audit. Still there	progress analysis	indicators like ROI, ROA	report		
	is no business progress		- Financial restructuring			
	analysis		-Relation mgt with debtholder			
1.5	No M&E unit to oversee the	Strong	Monitoring and Evaluation	-Organogram	June 2030	-MoWCA
	activities	monitoring &	(M&E)	- Monitoring &		-JF
		accountability	- Establish M&E Unit	accountability		-CBJF project
		mechanism	-Deploy sufficient human	sustem for JF		
			resources for M&E	report		
			-Design strong monitoring &			
			accountability sustem for JF			
1.6	JF has a total of 33 posts, out	Effective &	HRM of JF	-JF recruitment	June 2030	-MoWCA
	of which ?? are vacant.	efficient	-To develop JF recruitment	rule		-JF
	Male:Female is ??	workforce	rule	-Organogram		-CBJF project
			-To finalize organizational	-Training & skill		
			structure of JF	development data		
			-Training and skill			
			development			

S1.	Baseline	Target	Activities	Means of	Implementing	Implementing				
No.				verification	period	partners				
2.	Involving women entrepreneurs living countrywide under the umbrella of JF.									
2.1	A countrywide survey is	Database on	To enlist IWEs/WEAs	-Survey report	-2023	-JF				
	going on by BBS with	IWEs/WEAs	working in the grassroot level	-Database	-2025	-CBJF project				
	financial support of CBJF					-BBS				
	project									
2.2	No user-friendly database	Integrated	To develop a user-friendly	-Database	-2025	-JF				
	available	database	integrated database, which JF			-CBJF project				
			and IWEs/WEAs may use							
			and analyse conveniently.							
2.3	Formulation of a competitive	Competitive and	To engage large number of	-Competitive and	-2023	-MoWCA				
	and strategic business policy	strategic business	women entrepreneurs in	strategic business		-JF				
	is assigned in 2022-2023.	policy	production activities	policy report		-CBJF project				
	BBS survey to be completed	development	-Competitive and strategic	-Survey report		-BBS				
	in 2022-2023.		business policy (PS 8.14) to							
			be included							
			-BBS report 2023 will be							
			implemented for involving							
			IWES/WEAs in business.							

S1.	Baseline	Target	Activities	Means of	Implementing	Implementing
No.				verification	period	partners
2.4	For development of	Joyeeta's supply	To engage large number of	Joyeeta's supply	2022-2023	-MoWCA
	Joyeeta's supply chain	chain network	women entrepreneurs in	chain network		-JF
	network management system	mgt. system	supply chain activities	mgt. system report		-CBJF project
	a Consultant is assigned in	development	-Joyeeta's supply chain			
	2022-2023.		network management system			
			(PS 8.17) to be included			
2.5	For Strategies for extending	Strategies for	To engage large number of	Strategies for	2022-2023	-MoWCA
	market network and value	extending market	women entrepreneurs in	extending market		-JF
	chain countrywide, a	network and	marketing activities	network and value		-CBJF project
	Consultant is assigned in	value chain	-Strategies for extending	chain countrywide		
	2022-2023.	countrywide	market network and value	report		
		development	chain countrywide (PS 8.8) to			
			be included.			
			-Market penetration for			
			current product in current			
			market.			
			-Market development for			
			current product for new			
			market.			

S1.	Baseline	Target	Activities	Means of	Implementing	Implementing
No.				verification	period	partners
2.6	Any IWEs/WEAs member	Inclusion of all	To engage large number of	-Database on sales	2024-2025	-MoWCA
	may sale their products at	IWEs/WEAs	women entrepreneurs in sales			-JF
	crafts zone and e-joyeeta		activities			-CBJF project
	platform. No such facilities		-Involvement of IWEs/WEAs			
	available at JSMC and food		members in JSMC at Joyeeta			
	court at Rapa plaza		tower and e-joyeeta platform			

Sl.	Baseline	Target	Activities	Means of	Implementing	Implementing			
No.				verification	period	partners			
3.	Enhancing business conducive institutional capacity of IWEs/WEAs.								
3.1	No tool available for risk	Financial risk	To adapt a "Financial Risk	Report on	2023-2024	-MoWCA			
	assessment	management	Management Strategy" to	financial risk		-JF			
		strategy	assess the risks and reduce	management		-CBJF project			
		development &	the risks through systematic	strategy					
		implementation	portfolio management.						
3.2	No easy to follow stock	IT based Apps	To develop stock	IT based Apps	2023-2024	-MoWCA			
	management & inventory	development	management and inventory of	under JMBM		-JF			
	management process		products using IT supports	solution		-CBJF project			
			like barcode and integrated						
			Business management system						
3.3	TV advertisement, boosting	Guideline for	To enhance publicity and	-Guideline for	2023-2030	-MoWCA			
	at social media platform and	media	promotion continuously	media		-JF			
	publication of advertisement	campaigning	-Disseminate required	campaigning		-CBJF project			
	in newspaper going on	development &	messages in all type of media.	-Yearly report on					
	irregularly.	implementation	-Boosting post and publish	fair attended					
			notices through social media.						
			-Participation at fair under						
			Joyeeta brand name.						

S1.	Baseline	Target	Activities	Means of	Implementing	Implementing	
No.				verification	period	partners	
4.	Developing skills and business competencies of IWEs/WEAs.						
4.1	No mapping of districtwise	Local products &	Coutrywide district-based	Survey report	2022-2023	-JF	
	craft and other small	crafts survey	business potential products &			-CBJF project	
	cottage-based goods		craft mapping			-BBS	
4.2	No training need analysis is	Training need	Division/districtwise training	Training need	2023-2025	-JF	
	done	analysis	need analysis	analysis report		-CBJF project	
4.3	Several training is going on	-50 training	Business related training	Annual training	2023-2030	-JF	
4.4	under JF and CBJF each	course/year	Training on customer service,	report		-CBJF project	
	year	-800 trainees/year	customer care, point of sales,				
			floor management for staffs				
			and sales girls				
4.5			Training on different thematic				
			areas				
4.6			Conducting customized				
			courses for potential Joyeetas				
4.7	One business incubation		Business incubation			-JF	
	initiative is taken in Jirani in					-CBJF project	
	2019						

Sl.	Baseline	Target	Activities	Means of	Implementing	Implementing	
No.				verification	period	partners	
5.	Building infrastructural facilities and support services like marketing network, supply chain network etc.						
5.1	No specific planned	Marketing	Support for marketing	Annual Report	2023-2030	-JF	
	marketing network available	network	network of JF businesss			-CBJF project	
5.2	Supply shain network	500 supplied	Support for supply chain	Annual Report	2023-2030	-JF	
	developed for crafts zone	products/ year	network of Joyeetas' products			-CBJF project	
5.3	Support provided for	Participation in 5	Support to participate in	Annual Report	2023-2030	-JF	
	participation in nationwide	fair/year	nationwide and international			-CBJF project	
	and international fair		fair				
5.4	See 3.3	TVC, OVC and	Campaigning on Joyeetas'	TVC, OVC and	2023-2030	-JF	
		campaigning	performance, products etc.	campaign		-CBJF project	
				materials			
6.	Developing new product and service.						
6.1	No SBU of the product that	SBU for all	Business product to be	Enlistment of SBU	2023-2025	-JF	
	the IWEs/WEAs of JF deals	product and	grouped in Strategic Business	with relevant		-CBJF project	
	with.	services	Unit (SBU)	products &			
				services			
6.2	No such initiative available	At least one new	Continuously gather &	Product	2023-2030	-JF	
	for new product & service	peoduct	evaluate ideas for new	demonstration		-CBJF project	
	development	development or	products, product				
		improvement	improvements, and services				

S1.	Baseline	Target	Activities	Means of	Implementing	Implementing
No.				verification	period	partners
6.3	No such initiative available	At least one new	Develop existing product	Product	2023-2025	-JF
	for existing product &	peoduct	with new design, color and	demonstration		-CBJF project
	service	development or	quality.			
		improvement				
6.4	No such initiative available	At least one new	Develop ICT-based new	Product/system	2023-2025	-JF
	for existing product &	peoduct or sales	product	demonstration		-CBJF project
	service	or markting				
		system				
6.5	No such initiative available	At least one new	New product development for		2023-2030	-JF
	for existing product &	peoduct	current market by RU			-CBJF project
	service	development or				
		improvement				
6.6	No such initiative available	At least one	Product and market		2023-2030	-JF
	for existing product &	product and	diversification for new			-CBJF project
	service	market	product			
		diversification				

Sl.	Baseline	Target	Activities	Means of	Implementing	Implementing	
No.				verification	period	partners	
7.	Using ICT, online facilities, e-business and e-solution at every strategy to build a smart Bangladesh.						
7.1	-POS at Cloth, food and	Support potential	To develop Joyeeta Multi-	JMBM Solution	2023-2024	-MoWCA	
	craft zones operating	IWEs/WEAs to	Business Management			-JF	
	separately	get authentic	(JMBM) Solution			-CBJF project	
	-eJoyeeta running with a	information and	-Central server application				
	minimum usage	large-scale	and management portal				
	-Facebook promotion	business	-POS for product production,				
	ongoing	coordination	supply and sales				
			-Uddokta website				
			-Uddokta Android App				
			-Order delivery App				
			Uddokta Sell Products online				
			-Uddokta location using				
			google map				
			-Cloud-based automation				
			system Women				
			Entrepreneurs' Information				
			Management System				
			(WEIMS)				
			-Training on JMBM usage				

## CHAPTER IV: CONCLUSION

To govern the entire process of women entrepreneurship and achieve the goal of economic empowerment of women, the Government of Bangladesh formed Joyeeta Foundation. The ultimate goal of JF as well as this Integrated Strategic Action Plan (ISAP) is women's economic empowerment. To adapt to the ever-shifting demands of IWEs and WEAs for economic empowerment, the system and the institutional mechanism must constantly evolve. JF's common ground of work should be an area of active cooperation to the IWEs and WEAs. The performance will depend on their formal, dynamic and affirming relationship with other relevant organizations. There will be a lot of infrastructure development to decentralise entrepreneurship-related services. The report suggests to consider the national and global changing goe-political and business environment while finalizing the Integrated Strategic Action Plan for Women's Economic Empowerment.

The Vision 2041 emphasize on empowerment of women and youth to strengthen social inclusion and support shared prosperity. There will be programs to encourage and support small and medium entrepreneurship. As the 21st century rolls into the third decade and onwards, tremendous opportunities will open up for Bangladeshi entrepreneurs, especially women, in a competitive global market to trade in goods as well as services. It has been identified that lack of entrepreneurship and management skills has contributed to constraining effective participation in the global value chain (GVC) for Bangladesh. In this context, a prudent strategy for local entrepreneurs is to opt for a collaborative production structure that builds long-run commitments between local and foreign actors. The next decade will be crucial for strengthening economic institutions that will help entrepreneurs seize market opportunities emerging in a fast-changing global economy driven by innovation and creative destruction. This Action Plan may be considered as a small step towards the Vision 2041.

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